

Printing and many other features within clevr are dependent on pop ups being enabled within your internet browser. This document will cover how to enable pop ups for Chrome, Firefox, Internet Explorer, and Safari.

Determining Which Internet Browser You are Using

Determining which internet browser you are using is important as the instructions for each will vary. You can determine which browser it is based on the icon. The icon is what you click on to launch your internet browser.

Google Chrome



Mozilla Firefox



Microsoft Internet Explorer



Apple Safari



Google Chrome

When a pop up has been blocked within Google Chrome, an icon will appear within your browser's address bar. Click on this icon.



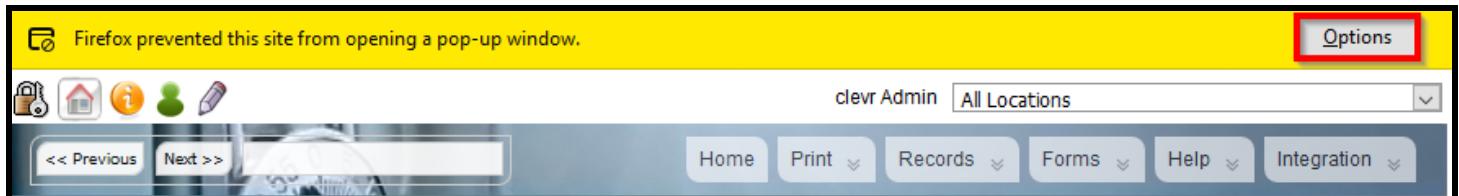
Within the window that opens, select “Always allow pop-ups from https://www.clevrcloud.ca” and press **Done**.



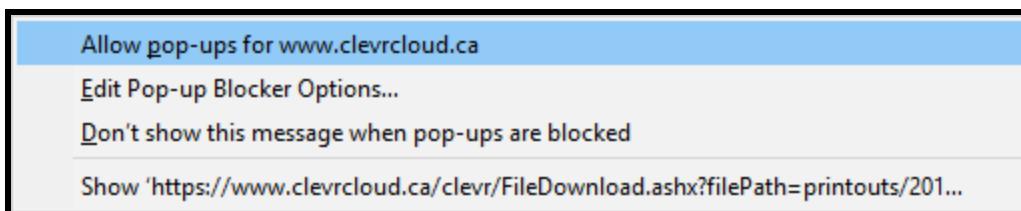
This will enable pop ups for clevr going forward. You will need to click print again to generate the printout; enabling pop ups for clevr does not retroactively generate printouts.

Mozilla Firefox

When a pop up has been blocked within Mozilla Firefox, a yellow Information Bar will be displayed at the top of the screen, and this  icon will appear within your browser's address bar. Click on the **Options** button shown below.



Within this menu, select “Allow pop-ups for www.clevrcloud.ca”. This will allow the printout to generate.



Microsoft Internet Explorer

When a pop up has been blocked within Microsoft Internet Explorer, an Information Bar will be displayed at the bottom of the screen. Click on the **Options for this site** button shown below.



Within this menu, select “Always allow”. This will enable pop ups for clevr going forward. You will need to click print again to generate the printout; enabling pop ups for clevr does not retroactively generate printouts.

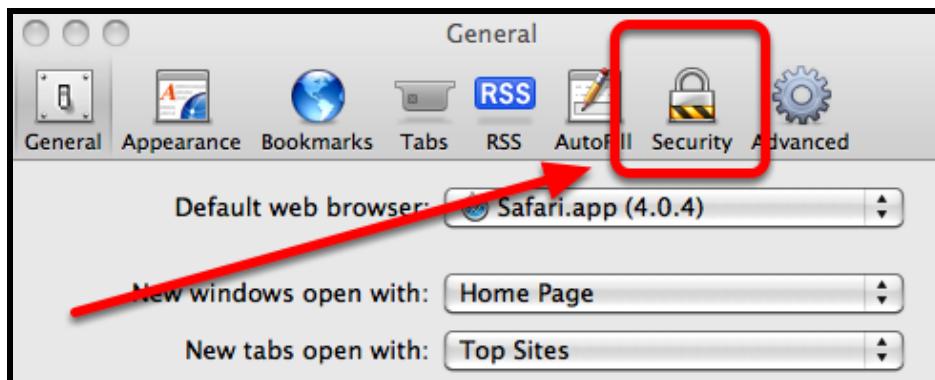


Apple Safari

Open Safari, then click on the **Safari** menu and choose **Preferences**.



Click on the **Security** tab.



Scroll down to the **Web Content** section and uncheck “*Block pop-up windows*”. This will enable pop ups in Safari. Click print again to generate the printout; enabling pop ups does not retroactively generate printouts.

